

Customer Review Form



Name: D. RIGLMAN

Company: ~~PROCLENE LTD~~

Address: [REDACTED] HILL ROAD,

Town: WITNEY

City: _____ Post Code: OX28 [REDACTED]

Date: 13/2/16

Tel no: 01993 77 [REDACTED]

email address: [REDACTED]@live.co.uk



Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ
 tel: 0800 488 0117
 fax: 01452 764 075
 email: reviews@proclene.com
 www.proclene.com

What service/s did we carry out?

<input checked="" type="checkbox"/> Carpet Cleaning - Domestic	<input type="checkbox"/> Carpet Cleaning - Comm.
<input type="checkbox"/> Upholstery Cleaning - Fabric	<input type="checkbox"/> Upholstery Cleaning - Comm.
<input type="checkbox"/> Upholstery Cleaning - Leather	<input type="checkbox"/> New Build Clean
<input type="checkbox"/> Upholstery Cleaning - Antique	<input type="checkbox"/> New Build Sparkle Clean
<input type="checkbox"/> Mattress Cleaning	<input type="checkbox"/> Office Cleaning
<input type="checkbox"/> Curtain Cleaning	<input type="checkbox"/> Marble Floor Polishing
<input checked="" type="checkbox"/> Stain Protection	<input type="checkbox"/> Stone Floor Cleaning
<input checked="" type="checkbox"/> Rug Cleaning	<input type="checkbox"/> Odour Removal
<input checked="" type="checkbox"/> Stain Removal	<input type="checkbox"/> Sanitised Cleaning

Have you used a cleaning company previously? Yes/NO Yes

How have we compared? Much Worse | Worse | Same | Better | Much Better

				<input checked="" type="checkbox"/>
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Why the above?
More expensive but much more professional and thorough

Why did you choose us?
Which endorsement

Would you use Proclene again?

Definitely Not | Maybe | Definitely Only Proclene

1/2/3/4/5/6/7/8/9/10/10+

Why the above?
Excellent service + results

Did we give an honest indication of results that could be expected?
Yes

What could we change to make your experience with us better?
N/A

What do you think about Our Customer Service?

Very Bad Indeed | Okish | Excellent | Never expected to be this good

1/2/3/4/5/6/7/8/9/10/10+

Why the above?

Did we arrive on time? Yes/NO Yes

If NO please state how late we were

Did you feel safe using Proclene? YES/NO YES

Would you say that Proclene are a reputable company? YES/NO YES

What do you think about The Finished Results?

Very Bad Indeed | Okish | Excellent | Never expected to be this good

1/2/3/4/5/6/7/8/9/10/10+

Why the above?

What would you like to say to our potential customers?
I highly recommend Proclene.

How happy would you be to recommend us?

Definitely Not | If they Ask | Definitely | Highly Recommend

1/2/3/4/5/6/7/8/9/10/10+

Why the above?

Thank you for taking the time to fill in this review