

Customer Review Form



Name: [REDACTED] NICHOLLS

Company:

Address: [REDACTED] DRIVE

Town: TENIKESBURY

City: Post Code: GL9D [REDACTED]

Date: 16/04/2016

Tel no:

email address:



Reviews
 Proclene Limited
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 Gloucester
 GL1 2BZ
 tel: 0800 488 0117
 fax: 01452 764 075
 email: reviews@proclene.com
 www.proclene.com

What service/s did we carry out?

Carpet Cleaning - Domestic Carpet Cleaning - Comm.

Upholstery Cleaning - Fabric Upholstery Cleaning - Comm.

Upholstery Cleaning - Leather New Build Clean

Upholstery Cleaning - Antique New Build Sparkle Clean

Mattress Cleaning Office Cleaning

Curtain Cleaning Marble Floor Polishing

Stain Protection Stone Floor Cleaning

Rug Cleaning Odour Removal

Stain Removal Sanitised Cleaning

Have you used a cleaning company previously?
 Yes (NO)

How have we compared? Much Worse | Worse | Same | Better | Much Better

Why the above?

Why did you choose us?

Would you use Proclene again?

Definitely Not | Maybe | Definitely Only Proclene

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / (10) / 10+

Why the above?

Did we give an honest indication of results that could be expected?

YES

What could we change to make your experience with us better?

SUPPLY A PREPAID ENVELOPE FOR RETURN OF THIS FORM

What do you think about Our Customer Service?

Very Bad Indeed | Okish | Excellent | Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / (10) / 10+

Why the above?

Did we arrive on time? YES / NO

If NO please state how late we were

Did you feel safe using Proclene? YES / NO

Would you say that Proclene are a reputable company? YES / NO

What do you think about The Finished Results?

Very Bad Indeed | Okish | Excellent | Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / (10) / 10+

Why the above?

What would you like to say to our potential customers?

THE WORK WAS CARRIED OUT VERY EFFICIENTLY.
 I WAS MOST IMPRESSED BY THE OPERATIVE WHO IS AN EXCELLENT AMBASSADOR FOR THE COMPANY

How happy would you be to recommend us?

Definitely Not | If they Ask | Definitely | Highly Recommend

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / (10) / 10+

Why the above?

Thank you for taking the time to fill in this review