

Customer Review Form



Name: MR + MRS [REDACTED] HEMMINGS
 Company: [REDACTED]
 Address: 7 [REDACTED] ROAD
 Town: WITCOMBE
 City: GLOUCESTER Post Code: GL3 [REDACTED]
 Date: 5-4-16
 Tel no: 01452 551 [REDACTED]
 email address: [REDACTED]



Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ
 tel: 0800 488 0117
 fax: 01452 764 075
 email: reviews@proclene.com
 www.proclene.com

What service/s did we carry out?

Carpet Cleaning - Domestic Carpet Cleaning - Comm.
 Upholstery Cleaning - Fabric Upholstery Cleaning - Comm.
 Upholstery Cleaning - Leather New Build Clean
 Upholstery Cleaning - Antique New Build Sparkle Clean
 Mattress Cleaning Office Cleaning
 Curtain Cleaning Marble Floor Polishing
 Stain Protection Stone Floor Cleaning
 Rug Cleaning Odour Removal
 Stain Removal Sanitised Cleaning

Have you used a cleaning company previously? Yes / NO

How have we compared? Much Worse | Worse | Same | Better | Much Better

Why the above?

Why did you choose us?
 REVIEWS

Would you use Proclene again?

Definitely Not | Maybe | Definitely Only Proclene

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

Did we give an honest indication of results that could be expected? YES

What could we change to make your experience with us better?

What do you think about Our Customer Service?

Very Bad Indeed | Okish | Excellent | Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?
 QUICK, EFFICIENT and Very Very helpful. EVEN AFTER CARE WAS BRILLIANT!

Did we arrive on time? YES / NO

If NO please state how late we were

Did you feel safe using Proclene? YES / NO

Would you say that Proclene are a reputable company? YES / NO

What do you think about The Finished Results?

Very Bad Indeed | Okish | Excellent | Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?
 VERY GOOD.

What would you like to say to our potential customers?

WELL WORTH USING THIS COMPANY - FRIENDLY and Very Helpful.
 EXCELLENT SERVICE.

How happy would you be to recommend us?

Definitely Not | If they Ask | Definitely | Highly Recommend

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?
 I WOULD RECOMMEND 100%

Thank you for taking the time to fill in this review