

All personal information will remain confidential & not passed on



Reviews Proclene Limited 88 Longhorn Avenue Gloucester GL1 2BZ tel: 0800 488 0117 fax: 01452 764 075 email: reviews@proclene.com

Name: CHUBB. Company: Address: HAWTHORN ROAD Town: CHELTENHAM. City: CT20B. Post Code: GL51 Date: 17/09/16. Tel no: email address:

What services did we carry out? [] Commercial [x] Domestic [x] Deep Clean [] Restoration [] Maintenance [x] Carpet Cleaning [x] Rug Cleaning type of rug: [] Upholstery Cleaning - Leather [] Upholstery Cleaning - Fabric [] Upholstery Cleaning - Antique [] Tile & Grout Cleaning [] Marble Floor Polishing [] Mattress Cleaning [] Stone Floor Cleaning [] Stain Removal [] Stain Protection [] Odour Removal

Have you used a cleaning company previously? Did we provide a service that was [] Much Worse [] Worse [] Same [] Better [x] Much Better Why the above?

Why did you choose Proclene? I WANTED THE BEST & GOT IT! THANK YOU

Did we provide a service that was worth every penny? Yes / NO

Would you use Proclene again? Definitely Not Maybe Definitely Only Proclene 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Did we give an honest indication of results that should be expected? and did we deliver on what we said? YES

What could we change to make your experience with us better? NOTHING.

What do you think about The Finished Results? Very Bad Indeed Okish Excellent Never expected to be this good 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Did we arrive on time? Yes / NO If NO please state how late we were

What do you think about Our Customer Service? Very Bad Indeed Okish Excellent Never expected to be this good 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Did you feel safe using Proclene? YES / NO Would you say that Proclene are a reputable company? YES / NO

What would you like to say to our potential customers? BY FAR THE BEST, CLEANEST MY CARPETS & RUGS HAVE EVER BEEN.

How happy would you be to recommend us? Definitely Not If they Ask Definitely Highly Recommend 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+