

Customer Review Form

All personal information will remain confidential & not passed on



Reviews
Proclene Limited
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Gloucester
GL1 2BZ
tel: 0800 488 0117
fax: 01452 764 075
email: reviews@proclene.com

Name: Mr Math [redacted]
 Company: [redacted]
 Address: [redacted] House
 Town: Barnsley G10S
 City: [redacted] Post Code: G17 [redacted]
 Date: 18/9/16
 Tel no: 07768 [redacted]
 email address: [redacted]@aol.com

What service/s did we carry out?
 Commercial Domestic
 Deep Clean Restoration Maintenance

Carpet Cleaning
 Rug Cleaning type of rug:
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Fabric
 Upholstery Cleaning - Antique Tile & Grout Cleaning
 Mattress Cleaning Marble Floor Polishing
 Stain Removal Stone Floor Cleaning
 Stain Protection Odour Removal

Have you used a cleaning company previously? Yes / NO

Did we provide a service that was Yes / NO

Much Worse	Worse	Same	Better	Much Better

Why the above?
Worth paying

Did we provide a service that was worth every penny?
 Yes / NO

Why did you choose Proclene?
Previous good service

Would you use Proclene again?

Definitely Not Maybe Definitely Only Proclene

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / **10+**

Why the above?

Did we give an honest indication of results that should be expected? and did we deliver on what we said?
Yes

What could we change to make your experience with us better?
Nothing. It's excellent.

What do you think about The Finished Results?

Very Bad Indeed Okish Excellent Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / **10** / **10+**

Why the above?

Did we arrive on time? Yes / NO

If NO please state how late we were

Did you feel safe using Proclene? YES / NO

Would you say that Proclene are a reputable company? YES / NO

What do you think about Our Customer Service?

Very Bad Indeed Okish Excellent Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / **10** / **10+**

Why the above?

What would you like to say to our potential customers?
Excellent service + great quality clean

How happy would you be to recommend us?

Definitely Not If they Ask Definitely Highly Recommend

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / **10** / **10+**

Why the above?

Thank you for taking the time to fill in this review