

Customer Review Form

All personal information will remain confidential & never passed on.



Reviews
Proclene Limited
88 Longhorn Avenue
Gloucester
GL1 2BZ
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fax: 01452 764 075
email: reviews@proclene.com

Company Name:

Name:

Address:

Town:

City: Post Code:

Date:

Tel no:

email address:

What service/s did we carry out?

Deep Clean Restoration Maintenance

Carpet Cleaning - Type:

Rug Cleaning - type of rug:

Upholstery Cleaning - Leather

Upholstery Cleaning - Fabric

Upholstery Cleaning - Antique

Mattress Cleaning

Stain Removal

Stain Protection

Tile & Grout Cleaning

Marble Floor Polishing

Stone Floor Cleaning

Odour Removal

Have you used a carpet cleaning company previously? Yes / NO

When compared to previous company was our service

Much Worse	Worse	Same	Better	Much Better
			<input checked="" type="checkbox"/>	

Why the above? *Results were better*

Did we provide a service that was worth every penny? Yes / NO

Why did you choose Proclene?

On line recommendations

Would you use Proclene again?

Definitely Not Maybe Definitely Only Proclene

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

Did we give an honest indication of results that should be expected? and did we deliver on what we said?

Yes

What could we change to make your experience with us better?

What do you think about The Finished Results?

Very Bad Indeed Okish Excellent Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

Did we arrive on time? Yes / NO

If NO please state how late we were

Did you feel safe using Proclene? YES / NO

Would you say that Proclene are a reputable company? YES / NO

What do you think about Our Customer Service?

Very Bad Indeed Okish Excellent Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

What would you like to say to our potential customers?

Proclene provided an all-round excellent service.

How happy would you be to recommend us?

Definitely Not If they Ask Definitely Highly Recommend

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?