

# Customer Review Form

All personal information will remain confidential & never passed on.



Company Name: OASIS ACADEMY BRISTINGTON  
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Reviews  
 Proclene Limited  
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 GL1 2BZ  
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 fax: 01452 764 075  
 email: reviews@proclene.com

**What service/s did we carry out?**  
 Deep Clean  Restoration  Maintenance

Carpet Cleaning - Type: .....  
 Rug Cleaning - type of rug: .....  
 Upholstery Cleaning - Leather  
 Upholstery Cleaning - Fabric  
 Upholstery Cleaning - Antique  Tile & Grout Cleaning  
 Mattress Cleaning  Marble Floor Polishing  
 Stain Removal  Stone Floor Cleaning  
 Stain Protection  Odour Removal

Have you used a carpet cleaning company previously? *safe*  Yes  NO

The service Proclene provided was  
 Worse Same Better  Better Beyond Comparison

Why the above?

Did we provide a service that was worth every penny?  
 Yes / NO

Why did you choose Proclene?  
*Awards*

Would you use Proclene again?  
 Definitely Not Maybe Definitely *Only Proclene*  
 1/2/3/4/5/6/7/8/9/10/10+

Why the above?

Did we give an honest indication of results that should be expected? and did we deliver on what we said?  
*Yes - Yes beyond expectation*

What could we change to make your experience with us better?  
*Nothing*

What do you think about The Finished Results?  
 Very Bad Indeed Okish Excellent *Never expected to be this good*  
 1/2/3/4/5/6/7/8/9/10/10+

Why the above?

Did we arrive on time?  Yes  NO  
 If NO please state how late we were

Did you feel safe using Proclene?  YES  NO  
 Would you say that Proclene are a reputable company?  YES  NO

What do you think about Our Customer Service?  
 Very Bad Indeed Okish Excellent *Never expected to be this good*  
 1/2/3/4/5/6/7/8/9/10/10+

Why the above?

What would you like to say to our potential customers?  
*Introduced himself. Very polite, explains expectations well.*

How happy would you be to recommend us?  
 Definitely Not If they Ask Definitely *Highly Recommend*  
 1/2/3/4/5/6/7/8/9/10/10+

Why the above?