

# Customer Review Form

All personal information will remain confidential & never passed on.

Greg



Company Name: \_\_\_\_\_  
 Name: Penny \_\_\_\_\_  
 Address: \_\_\_\_\_ Sycamore Walk  
 Town: Gloucester  
 City: \_\_\_\_\_ Post Code: GL3 \_\_\_\_\_  
 Date: \_\_\_\_\_  
 Tel no: \_\_\_\_\_  
 email address: \_\_\_\_\_



Reviews  
 Proclene Limited  
 88 Longhorn Avenue  
 Gloucester  
 GL1 2BZ  
 tel: 0800 488 0117  
 fax: 01452 764 075  
 email: reviews@proclene.com

### What service/s did we carry out?

Deep Clean  Restoration  Maintenance

- Carpet Cleaning - Type: .....
- Rug Cleaning - type of rug: .....
- Upholstery Cleaning - Leather
- Upholstery Cleaning - Fabric
- Upholstery Cleaning - Antique
- Tile & Grout Cleaning
- Mattress Cleaning
- Amtico Clean & Seal
- Stain Removal
- Stone Floor Cleaning
- Stain Protection
- Odour Removal

### Have you used a carpet cleaning company previously?

Yes  NO

### How did we compare to your previous providers?

The service Proclene provided was

Worse	Same	Better	MUCH Better	Beyond Comparison
			<input checked="" type="checkbox"/>	

Why the above?

### Did we provide a service that was worth every penny?

Yes  NO

### Why did you choose Proclene?

Google Search

### Would you use Proclene again?

Definitely Not      Maybe      Definitely      Only Proclene

1	2	3	4	5	6	7	8	9	10	10+
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Why the above?

Did we give you an honest indication of the results that you should expect before we started? Yes  NO   
 and did we deliver on what we promised? Yes  NO

### What could we change to make your experience with us better?

### What do you think about the Finished Results?

Very Bad Indeed      Acceptable      Excellent      Amazing

1	2	3	4	5	6	7	8	9	10	10+
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Why the above?

fantastic results.  
 Greg was brilliant

### Did we arrive on time?

Yes  NO

If NO please state how late we were

### Did you feel safe using Proclene?

Yes  NO

Would you consider Proclene to be a reputable company?  
 Yes  NO

### What would you like to say to any potential customer?

Brilliant service.

Thank you

Greg

### What do you think about the Customer Service?

Very Bad Indeed      Acceptable      Excellent      Amazing

1	2	3	4	5	6	7	8	9	10	10+
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Why the above?

### How happy would you be to recommend us?

Definitely Not      Possibly      Definitely      Highly Recommend

1	2	3	4	5	6	7	8	9	10	10+
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Why the above?