

Customer Review Form



Name: [Redacted] *Clements*

Company: *Self employed Builder*

Address: [Redacted] *Cottage*

Town: *Deppard*

City: *Worce* Post Code: *WR8* [Redacted]

Date: *12/3/14*

Tel no: *01386 750* [Redacted]

email address: [Redacted] *Clements at bt internet . com*

Reviews
 Proclene Limited
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 Gloucester
 GL1 2BZ
 Phone: 0800 488 0117
 Fax: 01452 303 612
 email: reviews@proclene.com
 www.proclene.com

Have you used a carpet cleaning company previously? *NO*

How have we compared?

Much Worse	Worse	Same	Better	Much Better

Why the above?

What service/s did we carry out?

Carpet Cleaning Carpet Supply & Install

Upholstery Cleaning - Fabric

Upholstery Cleaning - Leather

Upholstery Cleaning - Antique

Mattress Cleaning End of Tenancy Cleaning

Curtain Cleaning Oven Cleaning

Stain Protection

Rug Cleaning Odour Removal

Stain Removal Sanitised Cleaning

How happy would you be to recommend us to family friends?

Definitely Not *1* | *2* | *3* | *4* | *5* | *6* | *7* | *8* | *9* | *10* | *10+*

10 / 10+

Would you use Proclene again?

Definitely Not *1* | *2* | *3* | *4* | *5* | *6* | *7* | *8* | *9* | *10* | *10+*

10 / 10+

Why did you choose us?

Local,

What could we change to make your experience with us better?

Did we arrive on time? *NO*

If NO please state how late we were

Did we give an honest indication of results that could be expected? *Yes*

What would you like to say, to our potential customers?

Excellent good service.

Very highly efficient

(If you require more space please write on back of form)

Thank you for taking the time to fill in this review

What do you think about The Finished Results?

Very Bad Indeed *1* | *2* | *3* | *4* | *5* | *6* | *7* | *8* | *9* | *10* | *10+*

Okish *10*

Excellent *10*

Never expected to be this good *10+*

Why the above? *Honest good workers very good at their job*

What do you think about Our Customer Service?

Very Bad Indeed *1* | *2* | *3* | *4* | *5* | *6* | *7* | *8* | *9* | *10* | *10+*

Okish *10*

Excellent *10*

Never expected to be this good *10+*

Why the above? *Better than expected*

Did you feel safe using Proclene? *YES / NO*

Would you say that Proclene are a reputable company? *YES / YES*