

Customer Review Form



Name: [REDACTED] HUGHES.

Company: N/A.

Address: [REDACTED] GATES.

Town: BISHOPS CLEEVE.

City: CHELTENHAM. Post Code: GL52 [REDACTED]

Date: 24 MARCH 2014

Tel no: 01242.67 [REDACTED]

email address: [REDACTED] @BTINTERNET.COM

Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ
 Phone: 0800 488 0117
 Fax: 01452 303 612
 email: reviews@proclene.com
 www.proclene.com

Have you used a carpet cleaning company previously?
 YES / NO

How have we compared? Much Worse Worse Same Better Much Better

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Why the above?

What service/s did we carry out?

Carpet Cleaning Carpet Supply & Install

Upholstery Cleaning - Fabric

Upholstery Cleaning - Leather

Upholstery Cleaning - Antique

Mattress Cleaning End of Tenancy Cleaning

Curtain Cleaning Oven Cleaning

Stain Protection

Rug Cleaning Odour Removal

Stain Removal Sanitised Cleaning

How happy would you be to recommend us to family friends?

Definitely Not If they Ask Definitely Recommended Highly Recommended

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / **10+**

Would you use Proclene again?

Definitely Not Maybe Definitely Proclene Only Proclene

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / **10+**

What could we change to make your experience with us better?

I REALLY DO NOT KNOW

Why did you choose us?

PURE CHANCE, ON SCOURING NET

Did we arrive on time? YES / NO

YES

If NO please state how late we were

Did we give an honest indication of results that could be expected?

YES

What would you like to say, to our potential customers?

I HAD DOUBTS WHETHER IT WOULD BE WORTHWHILE TO CLEAN... BUT RESULTS SHOW VERY WORTHWHILE GREAT COMPANY TO USE PROFESSIONAL, AND CRAIG VERY HELPFUL + REASONABLE CANNOT SPEAK MORE HIGHLY TAKE GREAT CARE WITH FURNITURE ETC

(if you require more space please write on back of form)

Thank you for taking the time to fill in this review

What do you think about The Finished Results?

Very Bad Indeed Okish Excellent Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / **10** / 10+

Why the above?

CARPETS 8 YR OLD - SUSTAINED LOTS OF TREAT - WONDERFUL RESULT

What do you think about Our Customer Service?

Very Bad Indeed Okish Excellent Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / **10** / 10+

Why the above?

EXCELLENT PROFESSIONAL SERVICE HARD WORKING / COURTEOUS.

Did you feel safe using Proclene? YES / NO

YES

Would you say that Proclene are a reputable company? YES / NO

YES