

Customer Review Form



Name: [REDACTED] STEWART
 Company: [REDACTED]
 Address: GREAT WESTERN RD
 Town: GLOUCESTER
 City: [REDACTED] Post Code: GL1 [REDACTED]
 Date: [REDACTED]
 Tel no: 30 1 2014
 email address: [REDACTED]

Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ

Phone: 0800 488 0117
 Fax: 01452 303 612
 email: reviews@proclene.com
 www.proclene.com

Have you used a carpet cleaning company previously? Yes / NO

(Yes) / NO

How have we compared? Much Worse Same Better Much Better

Worse	Same	Better	Much Better
			✓

Why the above?

What service/s did we carry out?

- Carpet Cleaning
- Upholstery Cleaning - Fabric
- Upholstery Cleaning - Leather
- Upholstery Cleaning - Antique
- Mattress Cleaning
- Curtain Cleaning
- Stain Protection
- Rug Cleaning
- Stain Removal
- Odour Removal
- Sanitised Cleaning

How happy would you be to recommend us to other companies?

Definitely Not If they Ask Definitely Recommend Highly Recommend

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / (10+)

Would you use Proclene again?

Definitely Not Maybe Definitely Proclene Only

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / (10+)

What could we change to make your experience with us better?

Nothing

Why did you choose us?

(professional Advert and good telephone manner)

Did we arrive on time? Yes / NO

(Yes) / NO

If NO please state how late we were

Did we give an honest indication of results that could be expected?

Yes

What do you think about The Finished Results?

Very Bad Indeed Okish Excellent Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / (10+)

Why the above?

What would you like to say, to our potential customers?

You will not find better value for money with excellent results.

(If you require more space please write on back of form)

Thank you for taking the time to fill in this review

What do you think about Our Customer Service?

Very Bad Indeed Okish Excellent Never expected to be this good

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / (10+)

Why the above?

Did you feel safe using Proclene? YES / NO

(YES) / NO

Would you say that Proclene are a reputable company? YES / NO

(YES) / NO