

Customer Review Form



Name: MR. D. SIMS

Company: —

Address: [REDACTED] ROAD

Town: HARDWICKE

City: GLoucester Post Code: GL2 [REDACTED]

Date: 27.3.15

Tel no: 01452 [REDACTED] 09

email address: —



Reviews
Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ

Phone: 0800 488 0117
 Fax: 01452 303 612
 email: reviews@proclene.com
 www.proclene.com

What service/s did we carry out?

<input type="checkbox"/> Carpet Cleaning - Domestic	<input type="checkbox"/> Carpet Cleaning - Comm.
<input checked="" type="checkbox"/> Upholstery Cleaning - Fabric	<input type="checkbox"/> Upholstery Cleaning - Comm.
<input type="checkbox"/> Upholstery Cleaning - Leather	<input type="checkbox"/> New Build Clean
<input type="checkbox"/> Upholstery Cleaning - Antique	<input type="checkbox"/> New Build Sparkle Clean
<input type="checkbox"/> Mattress Cleaning	<input type="checkbox"/> Office Cleaning
<input type="checkbox"/> Curtain Cleaning	<input type="checkbox"/> Carpet Supply & Install
<input type="checkbox"/> Stain Protection	<input type="checkbox"/> End of Tenancy Cleaning
<input type="checkbox"/> Rug Cleaning	<input type="checkbox"/> Odour Removal
<input checked="" type="checkbox"/> Stain Removal	<input type="checkbox"/> Sanitised Cleaning

Have you used a cleaning company previously? Yes / **NO**

How have we compared?

Much Worse	Worse	Same	Better	Much Better

Why the above?

Why did you choose us?

GOOD INTERNET REVIEWS

Would you use Proclene again?

Definitely Not Maybe Definitely Proclene Only

1/2/3/4/5/6/7/8/9/10/10+

Why the above?
VERY SATISFIED WITH RESULT & CUSTOMER SERVICE

Did we give an honest indication of results that could be expected?

YES

What could we change to make your experience with us better?

NOTHING

What do you think about Our Customer Service?

Very Bad Indeed Okish Excellent Never expected to be this good

1/2/3/4/5/6/7/8/9/10/10+

Why the above?
EVERYTHING WAS EXPLAINED IN DETAIL BEFOREHAND.

Did we arrive on time? **Yes** / NO

If NO please state how late we were

Did you feel safe using Proclene? **YES** / NO

Would you say that Proclene are a reputable company? **YES** / NO

What do you think about The Finished Results?

Very Bad Indeed Okish Excellent Never expected to be this good

1/2/3/4/5/6/7/8/9/10/10+

Why the above?
MORE THAN SATISFIED WITH THE DIFFICULT JOB.

What would you like to say, to our potential customers?

WE WOULD HAVE NO PROBLEM RECOMMENDING CRAIG & HIS TEAM

How happy would you be to recommend us?

Definitely Not If they Ask Definitely Recommend Highly

1/2/3/4/5/6/7/8/9/10/10+

Why the above?
EXCELLENT SERVICE RECEIVED