

Customer Review Form



Name: EMMA JONES

Company: BARTON ~~FC~~ LOVERS FOOTBALL CLUB.

Address: RISSINGTON ROAD, BARTON-ON-THE-WATER,

Town: GLOUCESTERSHIRE

City: _____ Post Code: GL542AY

Date: 06/8/2013

Tel no: 01451 821977

email address: guystant@googlemail.com

Reviews
Proclene Limited
88 Longhorn Avenue
Gloucester
GL1 2BZ

Phone: 0800 488 0117
Fax: 01452 303 612
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How did you hear about us?

Referred Yell.com via Google

Used Proclene Before Yell.com

CheckaTrade.com Yellow Pages

Cotswold Life Google

Other..... Yahoo/Bing

Search Term Used?.....

Have you used a carpet cleaning company previously?
Yes / NO

How have we compared?

Much Worse	Worse	Same	Better	Much Better

Why the above?

What service/s did we carry out?

Carpet Cleaning

Upholstery Cleaning - Fabric

Upholstery Cleaning - Leather

Upholstery Cleaning - Antique

Mattress Cleaning

Curtain Cleaning

Stain Protection

Rug Cleaning

Stain Removal

Odour Removal

Sanitised Cleaning

How happy would you be to recommend us to other businesses?

Definitely Not 1 2 3 4 5 6 7 8 9 10 10+
 If they Ask 10 10+
 Definitely Recommend 10 10+
 Highly

Would you use Proclene again?

Definitely Not 1 2 3 4 5 6 7 8 9 10 10+
 Maybe 10 10+
 Definitely 10 10+
 Only Proclene

What could we change to make your experience with us better?

Nothing.

Why did you choose us?

What would you like to say, to our potential customers?

Great service, very friendly
Carpet looks great.
would definitely use
this company again

(if you require more space please write on back of form)

Thank you for taking the time to fill in this review

Did we give an honest indication of results that could be expected?

yes.

What do you think about The Finished Results?

Very Bad Indeed 1 2 3 4 5 6 7 8 9 10 10+
 Okish 10 10+
 Excellent 10 10+
 Never expected to be this good

Why the above?

What do you think about Our Customer Service?

Very Bad Indeed 1 2 3 4 5 6 7 8 9 10 10+
 Okish 10 10+
 Excellent 10 10+
 Never expected to be this good

Why the above?

Can our potential customers contact you to confirm what you have written about us?

YES / NO
 (circle your choice)