

Customer Review Form



Name: [REDACTED] MEEKS
 Address: [REDACTED] COTTAGE
 Town: WESTON PARK
 City: BATH Post Code: BA1 [REDACTED]
 Date: 7/8/13
 Tel no: 01225 44 [REDACTED]
 email address: [REDACTED]

Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ

Phone: 0800 488 0117
 Fax: 01452 303 612
 email: reviews@proclene.com
 www.proclene.com

Have you used a carpet cleaning company previously? Yes / ~~NO~~

How have we compared? Much Worse | Worse | Same | Better | Much Better
 [] [] [X] [] []

Why the above?

What service/s did we carry out?

- Carpet Cleaning
- Upholstery Cleaning - Fabric
- Upholstery Cleaning - Leather
- Upholstery Cleaning - Antique
- Mattress Cleaning
- Curtain Cleaning
- Stain Protection
- Rug Cleaning
- Stain Removal
- Odour Removal
- Sanitised Cleaning

How happy would you be to recommend us to anyone especially family & friends?

Definitely Not | If they Ask | Definitely Recommend | Highly Recommend
 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+ [9]

Would you use Proclene again?

Definitely Not | Maybe | Definitely Proclene | Only Proclene
 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+ [9]

What could we change to make your experience with us better? NOTHING.

Why did you choose us?

GOOD VALUE.

Did we arrive on time? Yes / NO

If NO please state how late we were

Did we give an honest indication of results that could be expected? YES

What would you like to say, to our potential customers?

EASY BOOKING, ON TIME,
 TIDY JOB NO MESS IN THE
 HOUSE. WELL DONE!

What do you think about The Finished Results?

Very Bad Indeed | Okish | Excellent | Never expected to be this good
 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+ [9]

Why the above?

What do you think about Our Customer Service?

Very Bad Indeed | Okish | Excellent | Never expected to be this good
 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+ [10]

Why the above?

(if you require more space please write on back of form)

Thank you for taking the time to fill in this review

Did you feel safe using Proclene? YES / NO

Would you say that Proclene are a reputable company? YES / NO