

Date: 25.3.13

Name: ST [redacted] + CAR [redacted] BLOWN

Company:

Address: 24 [redacted] WAY

Town: GLOUCESTER

City: Post Code: [redacted]

Tel no: 01452 [redacted] 3

email address: ST [redacted] 250@hotmail.com

Proclene Limited
88 Longhorn Avenue
Gloucester
Gloucestershire
GL1 2BZ

Phone: 0800 488 0117
Fax: 01452 303 612
www.proclene.com
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How did you hear about us?

Referred The Sun
 Yell Scoot
 Google This Is
 Yahoo Cotswold Life

Search Term Used?.....

Have you used a carpet cleaning company previously

Yes NO

How have we compared?

Worse. About the Same. Better. Much Better.

What was the last company you used?

Acceptable Carpet Cleaners

**Would you recommend us to other businesses?
If not please state where we failed.**

Yes

**Would you use us again?
If not please state where we failed.**

Yes

What would you like to say, to our potential customers?

Excellent service
will use again and
recommend.
Thankyou.

(if you require more space please write on back of form)

What service/s did we carry out?

Carpet Cleaning
 Upholstery Cleaning - Fabric
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Antique
 Mattress Cleaning
 Curtain Cleaning
 Stain Protection
 Rug Cleaning
 End of Tenancy Cleaning

Why did you choose us?

Referrals / Recommendations / Review

Did we give a clear indication of results that could be expected?

Yes

How was our customer service?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

Why the above?

What do you think about the finished results?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

Why the above?

Can our potential customers contact you to confirm what you have written about us?

YES / NO
(circle your choice)