

# Customer Review Form



Date: 09/10/2012

Customer Name: KISHORE [REDACTED]

Address: 24 [REDACTED] COURT

Town: CIRENCESTER

City: [REDACTED] Post Code: GL7 [REDACTED]

Tel no: 0788 [REDACTED] 37(M)

email address: kishit [REDACTED] .com

Proclene Limited  
88 Longhorn Avenue  
Gloucester  
Gloucestershire  
GL1 2BZ

Phone: 0800 488 0117  
Fax: 01452 303 612  
www.proclene.com

email: reviews@proclene.com

**How did you hear about us?**  
if you used a search engine what search term did you use?  
Used 'Google' and found proclene

**Would you recommend us to friends and family?**  
if not please state where we failed.  
Yes, I would recommend proclene without any second thoughts.

**What service/s did we carry out?**  
Carpet cleaning of all the rooms

**What would you like to say, to our potential customers?**  
Proclene are reliable, friendly and thoroughly professional. Avail their services without any hesitation.

(if you require more space please write on back of form)

**Why did you choose Proclene?**  
Proclene had got good reviews from other customers when I had searched Online

**Did we give a clear indication of results that could be expected?**  
Yes.

**How would you rate the finished results?**  
V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

**How would you rate our customer service?**  
V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

**Have you ever used another carpet cleaning company prior to using proclene? if yes how have we compared?**  
No,

**Can our potential customers contact you to confirm what you have written about us?**  
YES / NO  
(circle your choice)