

Customer Review Form



Date: 6.12.2012

Customer Name: [redacted] Thomas

Address: 9, [redacted] CLOSE

Town: GLOUCESTER

City: Gloucester Post Code: [redacted]

Tel no: [redacted]

email address: [redacted]

Proclene Limited
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Gloucester
Gloucestershire
GL1 2BZ

Phone: 0800 488 0117
Fax: 01452 303 612
www.proclene.com
email: reviews@proclene.com

How did you hear about us?
if you used a search engine what search term did you use?

Recommend by family member.

Would you recommend us to friends and family?
if not please state where we failed.

YES

What service/s did we carry out?

Cleaned cushions & carpet.

Would you use us again?
if not please state where we failed.

YES

Why did you choose Proclene?

LOCAL

What would you like to say, to our potential customers?

A very good service - very efficient!

(if you require more space please write on back of form)

Did we give a clear indication of results that could be expected?

YES

How would you rate the finished results?
V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

How would you rate our customer service?
V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

Have you ever used another carpet cleaning company prior to using proclene? if yes how have we compared?

Much better!

Can our potential customers contact you to confirm what you have written about us?

YES / NO
(circle your choice)

Thank you for taking the time to fill in this survey