

# Customer Review Form



Date: 30/11/2012

Customer Name: [REDACTED] VISHNAMPET

Address: 48, [REDACTED]

Town: LONDON ROAD

City: G LOUCESTER Post Code: GL1 [REDACTED]

Tel no: 0789 [REDACTED] 98

email address: v[REDACTED]@yahoo.com

Proclene Limited  
88 Longhorn Avenue  
Gloucester  
Gloucestershire  
GL1 2BZ

Phone: 0800 488 0117  
Fax: 01452 303 612  
www.proclene.com  
email: reviews@proclene.com

How did you hear about us?  
if you used a search engine what search term did you use?  
through my colleague

Would you recommend us to friends and family?  
if not please state where we failed.  
yes

What service/s did we carry out?  
carpet cleaning

Would you use us again?  
if not please state where we failed.  
yes

Why did you choose Proclene?  
Recommendations from my colleague

What would you like to say, to our potential customers?

Craig is very good professional and gives you the best possible outcome. Carpets look clean; as clean as they could be.

Did we give a clear indication of results that could be expected?  
yes

How would you rate the finished results?  
V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

How would you rate our customer service?  
V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

Have you ever used another carpet cleaning company prior to using proclene? if yes how have we compared?  
Proclene service is better.

(if you require more space please write on back of form)

Can our potential customers contact you to confirm what you have written about us?  
YES / NO  
(circle your choice)

Thank you for taking the time to fill in this survey