

Customer Review Form



Date: 29/4/12

Customer Name: MEDICAL

Address: [Redacted]

Town: ORCHARD LEAZE, DURSLEY

City: [Redacted] Post Code: GL11 [Redacted]

Tel no: [Redacted]

email address: [Redacted]

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Gloucester
Gloucestershire
GL1 2BZ

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Fax: 01452 303 612
www.proclene.com
email: reviews@proclene.com

How did you hear about us?
if you used a search engine what search term did you use?
Google

Would you recommend us to friends and family?
if not please state where we failed.
Yes

What service/s did we carry out?
Carpet cleaning

Would you use us again?
if not please state where we failed.
Yes

Why did you choose Proclene? To support local business

What would you like to say, to our potential customers?
Reliable service.
Timely. Good attention to detail

(if you require more space please write on back of form)

Did we give a clear indication of results that could be expected? Discussed over the phone

How would you rate the finished results?
V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

How would you rate our customer service?
V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

Have you ever used another carpet cleaning company prior to using proclene? if yes how have we compared?
No

Can our potential customers contact you to confirm what you have written about us?
 YES NO
(circle your choice)

Thank you for taking the time to fill in this survey