

Customer Review Form



Date: 21/12/12

Customer Name: DAVID CUNLIFFE

Address: [REDACTED] STOW

Town: CHELTENHAM

City: [REDACTED] Post Code: GL54 1[REDACTED]

Tel no: 01451 870 [REDACTED]

email address: davidcun[REDACTED]@yahoo.co.uk

Proclene Limited
88 Longhorn Avenue
Gloucester
Gloucestershire
GL1 2BZ

Phone: 0800 488 0117
Fax: 01452 303 612
www.proclene.com
email: reviews@proclene.com

How did you hear about us?
if you used a search engine what search term did you use?

GOOGLE

Would you recommend us to friends and family?
if not please state where we failed.

YES

What service/s did we carry out?

CARPET CLEAN

Would you use us again?
if not please state where we failed.

YES

Why did you choose Proclene?

IMPRESSIVE WEBSITE

What would you like to say, to our potential customers?

RESULTS WERE BETTER THAN I EXPECTED

(if you require more space please write on back of form)

Did we give a clear indication of results that could be expected?

YES

How would you rate the finished results?
V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

How would you rate our customer service?
V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

Have you ever used another carpet cleaning company prior to using proclene? if yes how have we compared?

NO

Can our potential customers contact you to confirm what you have written about us?

(YES) / NO
(circle your choice)

Thank you for taking the time to fill in this survey