

Customer Review Form



Date: 09/11/2012

Customer Name: R [REDACTED] KUMAR

Address: # [REDACTED]

Town: CHURCHDOWN

City: GLOUCESTER Post Code: GL3 [REDACTED]

Tel no: [REDACTED]

email address: [REDACTED]@gmail.com

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How did you hear about us?
if you used a search engine what search term did you use?

Internet, Carpet Cleaners

Would you recommend us to friends and family?
if not please state where we failed.

Yes

What service/s did we carry out?

Carpet Cleaning

What would you like to say, to our potential customers?

Excellent Cleaning

(if you require more space please write on back of form)

Why did you choose Proclene?

Did we give a clear indication of results that could be expected?

Yes

How would you rate the finished results?
V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

How would you rate our customer service?
V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

Have you ever used another carpet cleaning company prior to using proclene? if yes how have we compared?

Rug doctor (Self Serviced)

Can our potential customers contact you to confirm what you have written about us?

YES NO
(circle your choice)

Thank you for taking the time to fill in this survey