

# Customer Review Form



Date:

Customer Name:

Address:

Town:

City:  Post Code:

Tel no:

email address:

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Fax: 01452 303 612  
www.proclene.com  
email: reviews@proclene.com

**How did you hear about us?**  
if you used a search engine what search term did you use?  
*Yellow Pages*

**Would you recommend us to friends and family?**  
if not please state where we failed.  
*Yes*

**What service/s did we carry out?**  
*carpet clean*

**What would you like to say, to our potential customers?**  
*Excellent, clean and service  
Thorough professional job*

(if you require more space please write on back of form)

**Why did you choose Proclene?**  
*speed (the Proclene came next day)*

**Did we give a clear indication of results that could be expected?**  
*yes*

**How would you rate the finished results?**  
V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

**How would you rate our customer service?**  
V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

**Have you ever used another carpet cleaning company prior to using proclene? if yes how have we compared?**  
*NO*

**Can our potential customers contact you to confirm what you have written about us?**  
**YES / NO**  
(circle your choice)

Thank you for taking the time to fill in this survey