

Customer Satisfaction Survey



Date: 13/08/12

email address: [redacted]@[redacted].com

Customer Name: [redacted] Upton

Address: [redacted] Avenue

Town: Gloucester

City: [redacted] Post Code: GL1 2AR

Proclene Limited
88 Longhorn Avenue
Gloucester
Gloucestershire
GL1 2BZ

Phone: 0800 488 0117
Fax: 01452 303 612
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Please list the services we carried out:

Carpet cleaning

How would you rate our customer service?

Very good.

Why did you choose Proclene?

Location

Have you ever used another carpet cleaning company prior to using proclene? if yes how have we compared?

Yes, and probably better given the timescales achieved by Proclene

Did we give a clear indication of results that could be expected?

Yes

Please give a brief review about your experience with us and how you feel about using us again.

As soon as it is required I will certainly use ProClene again. Good and fast service at a very acceptable price. Thank you.

How would you rate the finished results?

As hoped for, very good.

Would you recommend us to friends and family? if not please state where we failed.

Yes