

Customer Review Form



Proclene Limited
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GL1 2BZ

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www.proclene.com
email: reviews@proclene.com

Date: 13.09.12

Customer Name: Chris Newell

Address: [REDACTED]

Town: INNSWORTH, GLOS

City: GLOUCESTERSHIRE Post Code: GL3 [REDACTED]

Tel no: 07711993574.

email address: chriz-n1@hotmail.com

How did you hear about us?

if you used a search engine what search term did you use?

Through severnvalle housing

What service/s did we carry out?

Cleaning draft marks.

Why did you choose Proclene?

Arranged by housing developers.

Did we give a clear indication of results that could be expected?

Yes.

How would you rate the finished results?

V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

How would you rate our customer service?

V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

Have you ever used another carpet cleaning company prior to using proclene? if yes how have we compared?

N/A.

Would you recommend us to friends and family? if not please state where we failed.

Yes.

What would you like to say, to our potential customers?

Friendly service.
Procedure explained well.
Very professional.

(if you require more space please write on back of form)

Can our potential customers contact you to confirm what you have written about us?

YES / NO
(circle your choice)

Thank you for taking the time to fill in this survey