

Customer Review Form



Proclene Limited
88 Longhorn Avenue
Gloucester
Gloucestershire
GL1 2BZ

Phone: 0800 488 0117
Fax: 01452 303 612
www.proclene.com
email: reviews@proclene.com

Date: 29/19/2012

Customer Name: [REDACTED] KNOX

Address: 75 PROVIDENCE SQ.

Town: LONDON

City: [REDACTED] Post Code: SE1 2EB

Tel no: 0207 [REDACTED] 757

email address: JAMESR.KNOX@[REDACTED].CO.UK

How did you hear about us?

if you used a search engine what search term did you use?

YELL.COM

What service/s did we carry out?

CARPET CLEANING

Why did you choose Proclene?

RESPONSIVE AND COMPETITIVE
QUOTE

Did we give a clear indication of results that could be expected?

YES

How would you rate the finished results?

V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

How would you rate our customer service?

V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

Have you ever used another carpet cleaning company prior to using proclene? if yes how have we compared?

YES. BETTER.

Would you recommend us to friends and family? if not please state where we failed.

YES.

What would you like to say, to our potential customers?

PROCLENE WERE QUICK TO RESPOND AND PROVIDED A COMPETITIVE QUOTE. THEY ARRIVED ON TIME AND PROVIDED A VERY GOOD SERVICE. CRAIG WAS KNOWLEDGEABLE - AND EXPLAINED WHAT HE WAS DOING AND EXPLAINED HOW TO CARE FOR THE CARPETS. HAPPY TO RECOMMEND.

(if you require more space please write on back of form)

Can our potential customers contact you to confirm what you have written about us?

YES / NO

(circle your choice)

Thank you for taking the time to fill in this survey