

Customer Review Form



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How did you hear about us?
 Referred The Sun
 Yell Scoot
 Google This Is
 Yahoo Other
Search Term Used? carpet cleaner
Gloucester

Have you used a carpet cleaning company previously
 Yes NO

How have we compared?
 Worse. About the Same. Better. Much Better.

What was the last company you used?

What service/s did we carry out?
 Carpet Cleaning
 Upholstery Cleaning - Fabric
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Antique
 Mattress Cleaning
 Curtain Cleaning
 Stain Protection
 Rug Cleaning
 End of Tenancy Cleaning

Would you recommend us to friends & family?
If not please state where we failed.
Yes

Would you use us again?
If not please state where we failed.
Yes

Why did you choose us?
Reviews, website
& value

What would you like to say, to our potential customers?
Honest service
Great value
Professional
Friendly
Helpful advice
would highly
recommend.
(if you require more space please write on back of form)

Did we give a clear indication of results that could be expected?
Yes

How was our customer service?
 Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

What do you think about the finished results?
 Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

why the above?
couldnt have asked for better service

why the above?
feedback about previous cleans. can see a huge improvement

Can our potential customers contact you to confirm what you have written about us?
 YES NO
(circle your choice)