

# Customer Review Form



Proclene Limited  
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Gloucestershire  
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email: reviews@proclene.com

Date: 11/10/12

Customer Name: SHIRLEY HACKLING

Address: 70 YORK RD

Town: GLOUCESTER

City: Post Code: GL4 3BA

Tel no:

email address: lollypop.shirf@googlemail.com

### How did you hear about us?

if you used a search engine what search term did you use?

Google

### What service/s did we carry out?

Carpet cleaning - end of tenancy

### Why did you choose Proclene?

Dealt with fleas with carpet clean

Did we give a clear indication of results that could be expected? Yes

### How would you rate the finished results?

V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

### How would you rate our customer service?

V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

Have you ever used another carpet cleaning company prior to using proclene? if yes how have we compared?

No

Would you recommend us to friends and family?  
if not please state where we failed.

Yes

What would you like to say, to our potential customers?

Proclene know all about carpets and made the end of tenancy painless Thanks

(if you require more space please write on back of form)

Can our potential customers contact you to confirm what you have written about us?

YES / NO  
(circle your choice)

Thank you for taking the time to fill in this survey