

# Customer Review Form



Date: 11/11/2017

Customer Name: Mrs Bradley

Address: 1 [redacted] way Court

Town: Stroud Glouce.

City: [redacted] Post Code: GL5 4L

Tel no: 01453 [redacted] 319

email address: [redacted]

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 GL1 2BZ

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 Fax: 01452 303 612  
 www.proclene.com  
 email: reviews@proclene.com

**How did you hear about us?**  
 if you used a search engine what search term did you use?

Yell. com.

**Would you recommend us to friends and family?**  
 if not please state where we failed.

Yes.

**What service/s did we carry out?**

Large cleaning.

**What would you like to say, to our potential customers?**

Great service - especially for an emergency call!

(if you require more space please write on back of form)

**Why did you choose Proclene?**

Reviews on internet

**Did we give a clear indication of results that could be expected?**

Yes.

**How would you rate the finished results?**  
 V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

**How would you rate our customer service?**  
 V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

**Have you ever used another carpet cleaning company prior to using proclene? if yes how have we compared?**

Yes - Proclene was best.

**Can our potential customers contact you to confirm what you have written about us?**

YES NO  
 (circle your choice)

Thank you for taking the time to fill in this survey