

Customer Review Form



Date: 19.12.12

Customer Name: Debbie Griffin

Address: [REDACTED] RE RD

Town: GLOUCESTER

City: [REDACTED] Post Code: GL2 [REDACTED]

Tel no: 01452 526 [REDACTED]

email address: deb [REDACTED]@proclene.com

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How did you hear about us?
if you used a search engine what search term did you use?

Carpet Cleaning - Google

Would you recommend us to friends and family?
if not please state where we failed.

YES

What service/s did we carry out?

Cleaning Sofas

Would you use us again?
If not please state where we failed.

YES

Why did you choose Proclene?

Close to home

What would you like to say, to our potential customers?

excellent service
very helpful +
friendly -

(if you require more space please write on back of form)

Did we give a clear indication of results that could be expected?

Yes

How would you rate the finished results?
V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

How would you rate our customer service?
V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

Have you ever used another carpet cleaning company prior to using proclene? if yes how have we compared?

Better Results

Can our potential customers contact you to confirm what you have written about us?

YES / NO
(circle your choice)

Thank you for taking the time to fill in this survey