

Reviews  
 Proclene Limited  
 68 Longhorn Avenue  
 Gloucester  
 GL1 2BZ

 Phone: 0800 488 0117  
 Fax: 01452 303 612  
 email: reviews@proclene.com  
 www.proclene.com

Name: [REDACTED] FRENCH

Address: [REDACTED] CHURCH RD

Town: ABBOTS LEIGH

City: BRISTOL Post Code: BS8 [REDACTED]

Date: 7. 7. 13

Tel no: 01275 374 [REDACTED]

email address:

Have you used a carpet cleaning company previously?

Yes / NO

How have we compared?

Much Worse	Worse	Same	Better	Much Better
			<input checked="" type="checkbox"/>	

Why the above?

What services did we carry out?

- Carpet Cleaning
- Upholstery Cleaning - Fabric
- Upholstery Cleaning - Leather
- Upholstery Cleaning - Antique
- Mattress Cleaning
- Curtain Cleaning
- Stain Protection
- Rug Cleaning
- Stain Removal
- Odour Removal
- Sanitised Cleaning

How happy would you be to recommend us to family &amp; friends?

Definitely Not	If they Ask	Definitely Recommend	Highly Recommend
1	2	3	4
5	6	7	8
9	10	10+	

Would you use Proclene again?

Definitely Not	Maybe	Definitely	Only Proclene
1	2	3	4
5	6	7	8
9	10	10+	

What could we change to make your experience with us better?

NOTHING

Why did you choose us?

 GOOD WEBSITE  
 FRIENDLY SERVICE

Did we give an honest indication of results that could be expected?

YES

How was our customer service?

- Very Bad
- Bad
- Poor
- OK
- Fair
- Good
- Very Good
- Excellent
- Outstanding

Why the above?

What do you think about the finished results?

- Very Bad
- Bad
- Poor
- OK
- Fair
- Good
- Very Good
- Excellent
- Outstanding

Why the above?

What would you like to say, to our potential customers?

 SUPERB SERVICE  
 \$ CUSTOMER CARE  
 PROMPT, REASONABLE  
 \$ EXCELLENT JOB

 (If you require more space please write on back of form)  
 Thank you for taking the time to fill in this review

Can our potential customers contact you to confirm what you have written about us?

 YES / NO  
 (circle your choice)