

Name: [REDACTED] A MARSH

Address: [REDACTED] MARKHAM ROAD

Town: WROUGHTON

City: SWINDON Post Code: SN4 [REDACTED]

Date: 29/06/2013

Tel no: [REDACTED] 7 389

email address: [REDACTED] [REDACTED]@GMAIL.COM

Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ

Phone: 0800 488 0117
 Fax: 01452 303 612
 email: reviews@proclene.com
 www.proclene.com

Have you used a carpet cleaning company previously?

Yes NO

How have we compared?

Much Worse	Worse	Same	Better	Much Better
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Why the above?

What services did we carry out?

- Carpet Cleaning
 Upholstery Cleaning - Fabric
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Antique
 Mattress Cleaning
 Curtain Cleaning
 Stain Protection
 Rug Cleaning
 Stain Removal
 Odour Removal
 Sanitised Cleaning

Why did you choose us?

GOOD WEBSITE WITH BEFORE & AFTER PICTURES.

Did we give an honest indication of results that could be expected?

YES.

How was our customer service?

- Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

why the above?

What do you think about the finished results?

- Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

why the above?

How happy would you be to recommend us to family & friends?

Definitely Not 1/2/3/4/5/6/7/8/9/10/10+ Definitely Yes Highly Recommended

Would you use Proclene again?

Definitely Not 1/2/3/4/5/6/7/8/9/10/10+ Maybe Definitely Only Proclene

What could we change to make your experience with us better?

N/A.

What would you like to say, to our potential customers?

EXCELLENT SERVICE, LOVELY PEOPLE.

(If you require more space please write on back of form)

Thank you for taking the time to fill in this review

Can our potential customers contact you to confirm what you have written about us?

YES NO
(circle your choice)