

Name: [redacted] Cottrell

Address: [redacted] Colme ed, Kingswood

Town: Bristol

City: [redacted] Post Code: BS15 [redacted]

Date: 1/7/13

Tel no: [redacted] 75120

email address: [redacted]@hotmail.co.uk

Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ
 Phone: 0800 488 0117
 Fax: 01452 303 612
 email: reviews@proclene.com
 www.proclene.com

Have you used a carpet cleaning company previously?
 Yes NO

How have we compared?

Much Worse	Worse	Same	Better	Much Better

Why the above?

What services did we carry out?

Carpet Cleaning

Upholstery Cleaning - Fabric

Upholstery Cleaning - Leather

Upholstery Cleaning - Antique

Mattress Cleaning

Curtain Cleaning

Stain Protection

Rug Cleaning

Stain Removal

Odour Removal

Sanitised Cleaning

How happy would you be to recommend us to family & friends?

Definitely Not If they Ask Definitely Highly Recommend

1/2/3/4/5/6/7/8/9/10/10+

Would you use Proclene again?

Definitely Not Maybe Definitely Only Proclene

1/2/3/4/5/6/7/8/9/10/10+

What could we change to make your experience with us better?
 nothing

Why did you choose us?
 Good reviews & Price

What would you like to say, to our potential customers?
 Really good customer Service, good price & Brilliant results!

(if you require more space please write on back of form)
 Thank you for taking the time to fill in this review

Did we give an honest indication of results that could be expected? **yes**

How was our customer service?

Very Bad

Bad

Poor

OK

Fair

Good

Very Good

Excellent

Outstanding

What do you think about the finished results?

Very Bad

Bad

Poor

OK

Fair

Good

Very Good

Excellent

Outstanding

Why the above?

Why the above?

Can our potential customers contact you to confirm what you have written about us? **YES/NO**
 (circle your choice)