

Reviews
Proclene Limited
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Gloucester
GL1 2BZ

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www.proclene.com

Name: [Redacted]
 Address: [Redacted] pavilion close
 Town: [Redacted]
 City: Swindon Post Code: SN1 [Redacted]
 Date: 30/06/13
 Tel no: [Redacted] 8961
 email address: [Redacted]@london.com

Have you used a carpet cleaning company previously?
 Yes / NO (Yes circled)
 How have we compared? Much Worse, Worse, Same, Better, Much Better (Better circled)
 Why the above?
 cleaned whole carpet room for better price & service

What services did we carry out?
 Carpet Cleaning
 Upholstery Cleaning - Fabric
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Antique
 Mattress Cleaning
 Curtain Cleaning
 Stain Protection
 Rug Cleaning
 Stain Removal
 Odour Removal
 Sanitised Cleaning

How happy would you be to recommend us to family & friends?
 Definitely Not, If they Ask, Definitely Recommend, High (10+ circled)

Would you use Proclene again?
 Definitely Not, Maybe, Definitely Proclene, Only Proclene (10+ circled)

What could we change to make your experience with us better?
 nothing

Why did you choose us?

What would you like to say, to our potential customers?
 Very good service and polite customer service. would use pro clene again.
 (If you require more space please write on back of form)
 Thank you for taking the time to fill in this review

Did we give an honest indication of results that could be expected?

How was our customer service?
 Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

What do you think about the finished results?
 Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding
 why the above?
 i can see the difference in the carpet

Can our potential customers contact you to confirm what you have written about us?
 YES / NO (YES circled)
 (circle your choice)