

Customer Review Form



Date: 18 NOV 12

Customer Name: Rebekah Norma

Address: ~~5 Broadfield Cottages~~

Town: EASTINGTON

City: CHELT Post Code: GL54 3PX

Tel no: 07 ~~703307~~

email address:

Proclene Limited
 88 Longhorn Avenue
 Gloucester
 Gloucestershire
 GL1 2BZ

Phone: 0800 488 0117
 Fax: 01452 303 612
 www.proclene.com
 email: reviews@proclene.com

How did you hear about us?
 if you used a search engine what search term did you use?

Google

Would you recommend us to friends and family?
 if not please state where we failed.

Yes absolutely

What service/s did we carry out?

Carpet clean @ end of tenancy

What would you like to say, to our potential customers?

Excellent, friendly service
 Super results - happy to recommend!

(if you require more space please write on back of form)

Why did you choose Proclene?

Received call back, got a quote & was happy to proceed.

Did we give a clear indication of results that could be expected?

yes

How would you rate the finished results?
 V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

How would you rate our customer service?
 V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

Have you ever used another carpet cleaning company prior to using proclene? if yes how have we compared?

No

Can our potential customers contact you to confirm what you have written about us?

YES / NO
 (circle your choice)

Thank you for taking the time to fill in this survey