

Customer Review Form

Proclene Limited
88 Longhorn Avenue
Gloucester
Gloucestershire
GL1 2BZ

Phone: 0800 488 0117
Fax: 01452 303 612
www.proclene.com
email: reviews@proclene.com

Name:	MR J BALDOCK	
Company:	KINGSHOLM COFE	
Address:	PRIMARY SCHOOL	
Town:	GLOUCESTER	
City:	—	Post Code: GL1 3BN
Date:	2/10/2012	
Tel no:	01452 530777	
email address:		

How did you hear about us?

if you used a search engine what search term did you use?

OWNERS SON ATTENDS
THE ABOVE SCHOOL

What service/s did we carry out?

FULL CARPET CLEAN
TO KS1 (INFANT BUILDING)

Why did you choose Proclene?

CARPETS WERE IN
A VERY SAD STATE

Did we give a clear indication of results that could be expected?

YES

How would you rate the finished results?

V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

How would you rate our customer service?

V.Bad / Bad / Poor / OK / Fair / Good / V.Good / Excellent / Outstanding

Have you ever used another carpet cleaning company prior to using proclene? if yes how have we compared?

NONE (IN HOUSE)

Would you recommend us to other businesses?
if not please state where we failed.

WITHOUT HESITATION.

What would you like to say to our potential customers?

ATTENTION TO DETAIL,
EVEN WHEN STAINS
LOOKED LIKE THEY
WOULD NOT COME
OUT A VERY LARGE
NUMBER WERE REMOV-
ED AND THE OLD CARPETS
RESTORED TO A CLEAN
AND FRESH LOOK!

(if you require more space please write on back of form)

Can our potential customers contact you to confirm what you have written about us?

YES / NO

(circle your choice)

Thank you for taking the time to fill in this survey