

Customer Review Form



Reviews
Proclene Limited
88 Longhorn Avenue
Gloucester
GL1 2BZ

Phone: 0800 488 0117
Fax: 01452 303 612
email: reviews@proclene.com
www.proclene.com

Name: Bearley

Company: _____

Address: [redacted] Cheltenham Rd

Town: _____

City: Gloucester Post Code: G12 [redacted]

Date: _____

Tel no: 01452 30 [redacted]

email address: _____

Have you used a carpet cleaning company previously?
Yes / **NO**

How have we compared? Much Worse | Worse | Same | Better | Much Better
[] [] [] [] []

Why the above?

What service/s did we carry out?

Carpet Cleaning

Upholstery Cleaning - Fabric

Upholstery Cleaning - Leather

Upholstery Cleaning - Antique

Mattress Cleaning

Curtain Cleaning

Stain Protection

Rug Cleaning

Stain Removal

Odour Removal

Sanitised Cleaning

How happy would you be to recommend us to other companies?

Definitely Not | If they Ask | Definitely | **Highly Recommended**

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / **10+**

Would you use Proclene again?

Definitely Not | Maybe | Definitely | **Only Proclene**

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / **10+**

What could we change to make your experience with us better?

Why did you choose us?

Did we arrive on time? Yes / **NO**

If NO please state how late we were _____

Did we give an honest indication of results that could be expected?
yes

What would you like to say, to our potential customers?

Great Company

(if you require more space please write on back of form)

Thank you for taking the time to fill in this review

What do you think about The Finished Results?

Very Bad Indeed | Okish | Excellent | **Never expected to be this good**

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / **10+**

Why the above?

What do you think about Our Customer Service?

Very Bad Indeed | Okish | Excellent | **Never expected to be this good**

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / **10+**

Why the above?

Did you feel safe using Proclene? YES / **NO**

Would you say that Proclene are a reputable company? YES / **NO**