

Customer Review Form



Name: [redacted] *Neale*

Company: *-*

Address: [redacted] *Stables*

Town: *Bank Woodchester*

City: *Stroud* Post Code: *GL55* [redacted]

Date: *14 Jan 2014*

Tel no: *07766 20* [redacted]

email address: [redacted] *.neale@* [redacted]

Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ
 Phone: 0800 488 0117
 Fax: 01452 303 612
 email: reviews@proclene.com
 www.proclene.com

Have you used a carpet cleaning company previously?
 Yes NO

How have we compared?

Much Worse	Worse	Same	Better	Much Better

Why the above?

What services did we carry out?

Carpet Cleaning

Upholstery Cleaning - Fabric

Upholstery Cleaning - Leather

Upholstery Cleaning - Antique

Mattress Cleaning

Curtain Cleaning

Stain Protection

Rug Cleaning

Stain Removal

Odour Removal

Sanitised Cleaning

How happy would you be to recommend us to other companies?

Definitely Not 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+ ^{if they Ask} ^{Definitely} ^{Highly} Recommend 10+

Would you use Proclene again?

Definitely Not 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+ ^{Maybe} ^{Definitely} ^{Only} Proclene 10+

What could we change to make your experience with us better?

Why did you choose us?
first on google!

Did we arrive on time? Yes / NO

If NO please state how late we were

Did we give an honest indication of results that could be expected? *Yes*

What would you like to say, to our potential customers?

Great service - good availability, honesty re results and very friendly service and, of course, lovely clean carpet!

What do you think about The Finished Results?

Very Bad indeed 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+ ^{Okish} ^{Excellent} ^{Never expected to be this good} 10+

Why the above?

What do you think about Our Customer Service?

Very Bad indeed 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+ ^{Okish} ^{Excellent} ^{Never expected to be this good} 10+

Why the above?

(if you require more space please write on back of form)
 Thank you for taking the time to fill in this review

Did you feel safe using Proclene? YES / NO

Would you say that Proclene are a reputable company? YES / NO