

Customer Review Form



Name: MARTIN [REDACTED]
 Company: [REDACTED]
 Address: [REDACTED] RESERT, NORTHWOOD GREEN
 Town: WESTBURY - ON - SEVERN
 City: [REDACTED] Post Code: GL14 1 [REDACTED]
 Date: 17/01/14
 Tel no: 077758 [REDACTED]
 email address: [REDACTED] horses.com

Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ

Phone: 0800 488 0117
 Fax: 01452 303 612
 email: reviews@proclene.com
 www.proclene.com

Have you used a carpet cleaning company previously? Yes NO

How have we compared?

Much Worse | Worse | Same | Better | Much Better
 [] [] [] [] []

Why the above?

What service/s did we carry out?

- Carpet Cleaning
- Upholstery Cleaning - Fabric
- Upholstery Cleaning - Leather
- Upholstery Cleaning - Antique
- Mattress Cleaning
- Curtain Cleaning
- Stain Protection
- Rug Cleaning
- Stain Removal
- Odour Removal
- Sanitised Cleaning

Why did you choose us?

PRICE & EASY TO DEAL WITH

Did we give an honest indication of results that could be expected? YES

What do you think about The Finished Results?

(Our Minimum Aim)

Very Bad Indeed | Okish | Excellent | Never expected to be this good
 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

What do you think about Our Customer Service?

(Our Minimum Aim)

Very Bad Indeed | Okish | Excellent | Never expected to be this good
 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Why the above?

How happy would you be to recommend us to other companies? (Our Minimum Aim)

Definitely Not | If they Ask | Definitely | Highly recommend
 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Would you use Proclene again? (Our Minimum Aim)

Definitely Not | Maybe | Definitely | Only Proclene
 1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

What could we change to make your experience with us better?

Did we arrive on time? Yes NO

If NO please state how late we were

What would you like to say, to our potential customers?

(If you require more space please write on back of form)

Thank you for taking the time to fill in this review

Did you feel safe using Proclene? YES NO

Would you say that Proclene are a reputable company? YES NO