

Customer Review Form



Name: WATKINS

Address: [redacted] Lane

Town: Burford

City: [redacted] Post Code: OX18 [redacted]

Date: 29th April '12

Tel no: 01993 822 [redacted]

email address: [redacted]@yahoo.co.uk

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How did you hear about us?

Referred Yell.com via Google
 Used Proclene Before Yell.com
 CheckaTrade.com Google
 Cotswold Life Yahoo/Bing

Search Term Used?...

Have you used a carpet cleaning company previously?
Yes / NO

How have we compared?

Much Worse	Worse	Same	Better	Much Better

Why the above?

What service/s did we carry out?

Carpet Cleaning
 Upholstery Cleaning - Fabric
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Antique
 Mattress Cleaning
 Curtain Cleaning
 Stain Protection
 Rug Cleaning Odour Removal
 Stain Removal Sanitised Cleaning

Would you recommend us to family & friends?
If not please state where we failed.

Yes

Would you use us again?
If not please state where we failed.

Yes

Why did you choose us?

came up on Google

What could we change to make your experience with us better?

nothing

Did we give an honest indication of results that could be expected?

Yes

What would you like to say, to our potential customers?

"you'll be pleased"

(If you require more space please write on back of form)
Thank you for taking the time to fill in this review

How was our customer service?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

What do you think about the finished results?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

why the above?
non-stop work helpful +

why the above?
difficult stains (blood +)

Can our potential customers contact you to confirm what you have written about us?
YES / NO (circle your choice)