

Name: A [redacted] Cribova

Company: _____

Address: [redacted] Claxton [redacted]

Town: Barlton-in-Fabis

City: Nottingham Post Code: NE11 0[redacted]

Date: 26.02.2015

Tel no: [redacted] 30009

email address: A [redacted] ova @ gmail.com



Reviews
Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ

Phone: 0800 488 0117
 Fax: 01452 303 612
 email: reviews@proclene.com
 www.proclene.com

What service/s did we carry out?

<input checked="" type="checkbox"/> Carpet Cleaning - Domestic	<input checked="" type="checkbox"/> Carpet Cleaning - Comm.
<input type="checkbox"/> Upholstery Cleaning - Fabric	<input type="checkbox"/> Upholstery Cleaning - Comm.
<input type="checkbox"/> Upholstery Cleaning - Leather	<input type="checkbox"/> New Build Clean
<input type="checkbox"/> Upholstery Cleaning - Antique	<input type="checkbox"/> New Build Sparkle Clean
<input type="checkbox"/> Mattress Cleaning	<input type="checkbox"/> Office Cleaning
<input type="checkbox"/> Curtain Cleaning	<input type="checkbox"/> Carpet Supply & Install
<input type="checkbox"/> Stain Protection	<input type="checkbox"/> End of Tenancy Cleaning
<input type="checkbox"/> Rug Cleaning	<input checked="" type="checkbox"/> Odour Removal
<input checked="" type="checkbox"/> Stain Removal	<input checked="" type="checkbox"/> Sanitised Cleaning

Have you used a cleaning company previously?
 Yes NO

How have we compared?

Much Worse	Worse	Same	Better	Much Better
				<input checked="" type="checkbox"/>

Why the above?
Carpets came out brand new!

Why did you choose us?
Great ratings & recommendations

Would you use Proclene again?

Definitely Not Maybe Definitely Proclene Only Proclene

1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | **10+**

Why the above?

Did we give an honest indication of results that could be expected?
Yes!

What could we change to make your experience with us better?
Nothing, you are the best

What do you think about Our Customer Service?

Very Bad Indeed Okish Excellent Never expected to be this good

1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | **10+**

Why the above?
~~Got all stains out - impossible!!!~~
Easy to talk to, do what is promised

Did we arrive on time? Yes NO
 If NO please state how late we were

Did you feel safe using Proclene? YES NO

Would you say that Proclene are a reputable company? YES NO

What do you think about The Finished Results?

Very Bad Indeed Okish Excellent Never expected to be this good

1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | **10+**

Why the above?
Got all the stains out - impossible

What would you like to say, to our potential customers?
Highly recommended company, great honest hard-working professionals who go that extra mile for you to make the impossible happen!

How happy would you be to recommend us?

Definitely Not If they Ask Definitely Recommend Highly

1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | **10+**

Why the above?
Very happy and satisfied customer

Please continue overleaf