

Customer Review Form



Name: **FOREMAN**
 Address: **FISHERS CLOSE**
 Town: **HAILEY**
 City: **OXON** Post Code: **OX29**
 Date: **27-5-2013**
 Tel no: **01993**
 email address: **@hotmail.com**

Reviews
 Proclene Limited
 88 Longhorn Avenue
 Gloucester
 GL1 2BZ

Phone: 0800 488 0117
 Fax: 01452 303 612
 www.proclene.com
 email: reviews@proclene.com

Have you used a carpet cleaning company previously?
 Yes / NO

How have we compared? Much Worse Worse Same Better Much Better

					<input checked="" type="checkbox"/>
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Why the above?
QUICKER, FRESHER + CLEANER.

How happy would you be to recommend us to family & friends?

Definitely Not	1	2	3	4	5	6	7	8	9	10	Definitely Shout Loudly
											10+

Would you use Proclene again?

Definitely Not	1	2	3	4	5	6	7	8	9	10	Definitely Only You
											10+

What could we change to make your experience with us better?

What would you like to say, to our potential customers?
HONEST + FRIENDLY + QUICK, VERY RELIABLE.

(if you require more space please write on back of form)
 Thank you for taking the time to fill in this review

Can our potential customers contact you to confirm what you have written about us?
 YES / NO
(circle your choice)

What service/s did we carry out?

- Carpet Cleaning
- Upholstery Cleaning - Fabric
- Upholstery Cleaning - Leather
- Upholstery Cleaning - Antique
- Mattress Cleaning
- Curtain Cleaning
- Stain Protection
- Rug Cleaning
- Stain Removal
- Odour Removal
- Sanitised Cleaning

Why did you choose us?
QUICK RESPONSE + BEST PRICED.

Did we give an honest indication of results that could be expected?
YES

How was our customer service?

- Very Bad
- Bad
- Poor
- OK
- Fair
- Good
- Very Good
- Excellent
- Outstanding

why the above?

What do you think about the finished results?

- Very Bad
- Bad
- Poor
- OK
- Fair
- Good
- Very Good
- Excellent
- Outstanding

why the above?