

Customer Satisfaction Survey

Date: 10TH AUGUST 2012

email address:

Customer Name: JOHN & JAYILE LAMB-

Address: [REDACTED]

Town: GLOUCESTER

City: GLOUCESTER Post Code: GL1 2QD

Proclene Limited
88 Longhorn Avenue
Gloucester
Gloucestershire
GL1 2BZ

Phone: 0800 488 0117
Fax: 01452 303 612
www.proclene.com

Please list the services we carried out:

CLEAN HALLWAY CARPET

How would you rate our customer service?

10 out 10

Why did you choose Proclene?

LEAFLET THROUGH DOOR -

Have you ever used another carpet cleaning company prior to using proclene? if yes how have we compared?

NO

Did we give a clear indication of results that could be expected?

YES

Please give a brief review about your experience with us and how you feel about using us again.

WILL USE YOU AGAIN
WITHOUT DOUBT

How would you rate the finished results?

10 OUT OF 10

Would you recommend us to friends and family? if not please state where we failed.

YES