

Customer Review Form



Date: 10/2/13

Name: Jonny Mundipian

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How did you hear about us?

Referred The Sun
 Yell Scoot
 Google This Is
 Yahoo Other _____

Search Term Used?.....

What service/s did we carry out?

Carpet Cleaning
 Upholstery Cleaning - Fabric
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Antique
 Mattress Cleaning
 Curtain Cleaning
 Stain Protection
 Rug Cleaning
 End of Tenancy Cleaning

Why did you choose us?

Instinct

Did we give a clear indication of results that could be expected?

Yes

How was our customer service?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

why the above?
.....

What do you think about the finished results?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

why the above?
.....

Have you used a carpet cleaning company previously?

Yes NO

How have we compared?

Worse. About the Same. Better. Much Better.

What was the last company you used?

Would you recommend us to friends & family? If not please state where we failed.

Yes

Would you use us again? If not please state where we failed.

Yes

What would you like to say, to our potential customers?

Craig carried out an outstandingly good job on my chairs, that have never been properly cleaned professionally since they were made in 1984. He even came back & re-cleaned them as he was not satisfied with the results. He has previously cleaned my carpets superbly. I would highly recommend him.

(if you require more space please write on back of form)

Can our potential customers contact you to confirm what you have written about us?

YES NO
(circle your choice)

Thank you for taking the time to fill in this review