

Reviews
Proclene Limited
88 Longhorn Avenue
Gloucester
GL1 2BZ

Phone: 0800 488 0117
Fax: 01452 303 612
email: reviews@proclene.com
www.proclene.com

Name: [redacted] *CAW*

Address: [redacted] *Silchester Way*

Town: *Westlea*

City: *Sunder* Post Code: *SNS* [redacted]

Date: *13/7/13*

Tel no: *0793* [redacted]

email address: [redacted]

Have you used a carpet cleaning company previously?
 Yes NO

How have we compared? Much Worse | Worse | Same | Better | Much Better

Why the above?

What service/s did we carry out?

Carpet Cleaning

Upholstery Cleaning - Fabric

Upholstery Cleaning - Leather

Upholstery Cleaning - Antique

Mattress Cleaning

Curtain Cleaning

Stain Protection

Rug Cleaning Odour Removal

Stain Removal Sanitised Cleaning

How happy would you be to recommend us to anyone especially family & friends?

Definitely Not | If they Ask | Definitely Recommend Highly

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / **9** / 10 / 10+

Would you use Proclene again?

Definitely Not | Maybe | Definitely Proclene Only

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / **9** / 10 / 10+

What could we change to make your experience with us better?

Why did you choose us?
called back with quote

Did we arrive on time? Yes / NO

If NO please state how late we were

Did we give an honest indication of results that could be expected?
yes

What would you like to say, to our potential customers?
Competitively priced, punctual and efficient service with excellent results.

(if you require more space please write on back of form)
Thank you for taking the time to fill in this review

How was our customer service?

Very Bad

Bad

Poor

OK

Fair

Good

Very Good

Excellent

Outstanding

why the above?

What do you think about the finished results?

Very Bad

Bad

Poor

OK

Fair

Good

Very Good

Excellent

Outstanding

why the above?

Did you feel safe using Proclene? YES / NO

Would you say that Proclene are a reputable company? YES / NO