



Reviews
Proclene Limited
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Name: [Redacted] J. Davies
Address: [Redacted]
Town: Pheasant Way, Cirencester
City: Glas. Post Code: GL7 [Redacted]
Date: 15.07.2013
Tel no: 01285 [Redacted]
email address: [Redacted]

Have you used a carpet cleaning company previously?
Yes / **NO**

How have we compared? Much Worse | Worse | Same | Better | Much Better
[] [] [] [] []

Why the above? n/a

What service/s did we carry out?

Carpet Cleaning
 Upholstery Cleaning - Fabric
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Antique
 Mattress Cleaning
 Curtain Cleaning
 Stain Protection
 Rug Cleaning
 Stain Removal

Odour Removal
 Sanitised Cleaning

How happy would you be to recommend us to anyone especially family & friends?

Definitely Not | If they Ask | Definitely Recommend | Only Proclene
1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / **10+**

Would you use Proclene again?

Definitely Not | Maybe | Definitely Proclene | Only Proclene
1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / **10+**

What could we change to make your experience with us better?

n/a

Why did you choose us? Interesting & fully detailed advert.

Did we arrive on time? **Yes** / NO
If NO please state how late we were

Did we give an honest indication of results that could be expected? Yes.

What would you like to say, to our potential customers?

*No hesitation in recommending Proclene
The workmanship and results excellent.*

(if you require more space please write on back of form)
Thank you for taking the time to fill in this review

How was our customer service?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

Why the above?

What do you think about the finished results?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

Why the above?

Did you feel safe using Proclene? **YES** / NO
Would you say that Proclene are a reputable company? **YES** / NO