

Reviews
Proclene Limited
88 Longhorn Avenue
Gloucester
GL1 2BZ

Phone: 0800 488 0117
Fax: 01452 303 612
email: reviews@proclene.com
www.proclene.com

Name: [redacted] **BOWDEN**

Address: [redacted] **TENNIS ROAD**

Town: **BRISTOL**

City: [redacted] Post Code: **BS4** [redacted]

Date: **14/7/13**

Tel no: **715789**

email address: **rosy [redacted] @hotmail.com**

Have you used a carpet cleaning company previously?
Yes NO

How have we compared?

Much Worse	Worse	Same	Better	Much Better

Why the above?

What service/s did we carry out?

Carpet Cleaning

Upholstery Cleaning - Fabric

Upholstery Cleaning - Leather

Upholstery Cleaning - Antique

Mattress Cleaning

Curtain Cleaning

Stain Protection

Rug Cleaning

Stain Removal

Odour Removal

Sanitised Cleaning

How happy would you be to recommend us to anyone especially family & friends?

Definitely Not If they Ask Definitely Recommend Highly Recommend

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / **10+**

Would you use Proclene again?

Definitely Not Maybe Definitely Proclene Only Proclene

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / **10+**

What could we change to make your experience with us better?

No

Why did you choose us?

Good price & specialised in end of tenancy.

Did we arrive on time? Yes NO

If NO please state how late we were

Did we give an honest indication of results that could be expected? **Yes**

What would you like to say, to our potential customers?

Great service and very quick considering we have a very large house. Really friendly service & brilliant results.

(if you require more space please write on back of form)

Thank you for taking the time to fill in this review

How was our customer service?

Very Bad

Bad

Poor

OK

Fair

Good

Very Good

Excellent

Outstanding

Why the above?
Very friendly & helpful.

What do you think about the finished results?

Very Bad

Bad

Poor

OK

Fair

Good

Very Good

Excellent

Outstanding

Why the above?
**used pesticides
Carpets look great**

Did you feel safe using Proclene? YES NO

Would you say that Proclene are a reputable company? YES NO