

Reviews
Proclene Limited
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Gloucester
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Name: [redacted] JILLIANS

Address: [redacted] CHELTENHAM ROAD

Town: TEWKESBURY

City: GLOS Post Code: GL20 [redacted]

Date: 12/7/13

Tel no: 01356 [redacted]

email address: [redacted]

Have you used a carpet cleaning company previously?
Yes / NO

How have we compared? Much Worse | Worse | Same | Better | Much Better
[] [] [] [x] []

Why the above?
better result on ~~carpet~~ marks

What service/s did we carry out?

Carpet Cleaning

Upholstery Cleaning - Fabric

Upholstery Cleaning - Leather

Upholstery Cleaning - Antique

Mattress Cleaning

Curtain Cleaning

Stain Protection

Rug Cleaning Odour Removal

Stain Removal Sanitised Cleaning

How happy would you be to recommend us to anyone especially family & friends?

Definitely Not | If they Ask | Definitely Recommend | Only Proclene

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Would you use Proclene again?

Definitely Not | Maybe | Definitely Only Proclene

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

What could we change to make your experience with us better?
all fine

Why did you choose us?
proximity of company
good website

Did we arrive on time? Yes / NO

If NO please state how late we were

Did we give an honest indication of results that could be expected?
yes

What would you like to say, to our potential customers?

hasle free and ~~easy~~ job completed ~~so~~ promptly.
very friendly chap who re-organised his day to get job done for me.

(if you require more space please write on back of form)
Thank you for taking the time to fill in this review

How was our customer service?

Very Bad

Bad

Poor

OK

Fair

Good

Very Good

Excellent

Outstanding

Why the above?
went out of your way to get job done asap for me!

What do you think about the finished results?

Very Bad

Bad

Poor

OK

Fair

Good

Very Good

Excellent

Outstanding

Why the above?
perfect job

Did you feel safe using Proclene? YES / NO

Would you say that Proclene are a reputable company? YES / NO