

Date: 28/13/13

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How did you hear about us?

Referred The Sun

Yell Scoot

Google This Is

Yahoo Other

Search Term Used?.....

Have you used a carpet cleaning company previously

Yes NO

How have we compared?

Worse. About the Same. Better. Much Better.

What was the last company you used?

What service/s did we carry out?

Carpet Cleaning

Upholstery Cleaning - Fabric

Upholstery Cleaning - Leather

Upholstery Cleaning - Antique

Mattress Cleaning

Curtain Cleaning

Stain Protection

Rug Cleaning

End of Tenancy Cleaning

Would you recommend us to friends & family?
If not please state where we failed.

YES.

Would you use us again?
If not please state where we failed.

YES

Why did you choose us? GOOD WEBSITE,
GOOD RATES, PROFESSIONAL.

What would you like to say, to our potential customers?

VERY PROFESSIONAL, &
THOROUGH.
GOOD KNOWLEDGE
OF CARPETS.

(if you require more space please write on back of form)

Did we give a clear indication of results that could be expected? YES

How was our customer service?

Very Bad

Bad

Poor

OK

Fair

Good

Very Good

Excellent

Outstanding

why the above?
V. CLEAN &
VERY
THOROUGH.

What do you think about the finished results?

Very Bad

Bad

Poor

OK

Fair

Good

Very Good

Excellent

Outstanding

why the above?
V. CLEAN.
& THOROUGH.

Can our potential customers contact you to confirm what you have written about us?

YES NO
(circle your choice)