

Customer Review Form



Name: **LEONORA MCCARTHY**

Address: **[REDACTED] LAND COURT, KNOLL HILL**

Town: **SNEYD PARK**

City: **BRISTOL** Post Code: **BS9 [REDACTED]**

Date: **03.05.2013**

Tel no: **[REDACTED] 2163**

email address: **[REDACTED] arthy@googlemail.com**

Reviews
Proclene Limited
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Gloucester
GL1 2BZ

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How did you hear about us?

Referred Yell.com via Google
 Used Proclene Before Yell.com
 CheckaTrade.com Yellow Pages
 Cotswold Life Google
 Other..... Yahoo/Bing

Search Term Used? **Carpet cleaning**

Have you used a carpet cleaning company previously?
Yes / NO

How have we compared?

Much Worse	Worse	Same	Better	Much Better

Why the above?

What service/s did we carry out?

Carpet Cleaning
 Upholstery Cleaning - Fabric
 Upholstery Cleaning - Leather
 Upholstery Cleaning - Antique
 Mattress Cleaning
 Curtain Cleaning
 Stain Protection
 Rug Cleaning Odour Removal
 Stain Removal Sanitised Cleaning

How happy would you be to recommend us to family & friends?

Very Unlikely If they Ask Definitely Shout loudly
 1/2/3/4/5/6/7/8/9/10/10+

Would you use Proclene again?

Very Unlikely Maybe Definitely Only You
 1/2/3/4/5/6/7/8/9/10/10+

What could we change to make your experience with us better?

Why did you choose us? **Covered our area and able to come on day required.**

What would you like to say, to our potential customers?

Friendly, reliable and helpful service with excellent results,

(If you require more space please write on back of form)
 Thank you for taking the time to fill in this review

Did we give an honest indication of results that could be expected? **Yes**

How was our customer service?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

why the above?

What do you think about the finished results?

Very Bad
 Bad
 Poor
 OK
 Fair
 Good
 Very Good
 Excellent
 Outstanding

why the above?

Can our potential customers contact you to confirm what you have written about us?
YES ~~NO~~
 (circle your choice)