

Customer Review Form



Reviews
Proclene Limited
88 Longhorn Avenue
Gloucester
GL1 2BZ

Phone: 0800 488 0117
Fax: 01452 303 612
email: reviews@proclene.com
www.proclene.com

Name: [REDACTED] MUTTON

Address: [REDACTED] FARM COTTAGE

Town: BRACKLEY

City: NORTHANTS Post Code: NN13 [REDACTED]

Date: 29/05/13

Tel no: 07808 [REDACTED]

email address: [REDACTED]@HOTMAIL.COM.UK.

Have you used a carpet cleaning company previously?
Yes / NO

How have we compared? Much Worse, Worse, Same, Better, Much Better

--	--	--	--	--

Why the above?

What service/s did we carry out?

Carpet Cleaning

Upholstery Cleaning - Fabric

Upholstery Cleaning - Leather

Upholstery Cleaning - Antique

Mattress Cleaning

Curtain Cleaning

Stain Protection

Rug Cleaning

Stain Removal

Odour Removal

Sanitised Cleaning

How happy would you be to recommend us to family & friends?

Definitely Not, If they Ask, Definitely, Shout loudly

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

Would you use Proclene again?

Definitely Not, Maybe, Definitely, Only Yes

1 / 2 / 3 / 4 / 5 / 6 / 7 / 8 / 9 / 10 / 10+

What could we change to make your experience with us better?

NOTHING

Why did you choose us?

BEST REVIEWS, GOOD QUOTE PRICE

What would you like to say, to our potential customers?

VERY HELPFUL + FRIENDLY,
GREAT VALUE FOR MONEY.

Did we give an honest indication of results that could be expected?

YES

How was our customer service?

Very Bad

Bad

Poor

OK

Fair

Good

Very Good

Excellent

Outstanding

why the above?

FRIENDLY + EXPLAINED EVERYTHING CLEARLY

What do you think about the finished results?

Very Bad

Bad

Poor

OK

Fair

Good

Very Good

Excellent

Outstanding

why the above?

CARPETS LOOKED GREAT AFTER CLEANING

(if you require more space please write on back of form)

Thank you for taking the time to fill in this review

Can our potential customers contact you to confirm what you have written about us?

YES / NO (circle your choice)